

Assertiveness and Direct Communication: Your Wording is a Critical Productivity Tool

Online Learning Session presented by Laura Stack, MBA, CSP, CBAE,
Business Author and Productivity Keynote Speaker



The mission of the American Business Women's Association is to bring together business women of diverse occupations and to provide opportunities for them to help themselves and others grow personally and professionally through leadership, education, networking support, and national recognition.

Changing Women's Lives One Woman at a Time

For more information about ABWA
Maia Chapter, contact Delores Mortimer
at mortime@umich.edu or visit our
website at www.abwa-maia.org



Tuesday, August 15, 2017

Quarter Bistro, 300 S. Maple Rd, Ann Arbor, MI

6 pm Networking - 6:30 Dinner meeting - 7:30 Program

Whether you're communicating with employees, team mates or superiors, say what you mean as directly as you can without being curt. Deference or timidity isn't going to get you anywhere, because it wastes time in a number of ways. Choose your words carefully. While there will always be some potential for confusion (we're only human, after all), solid, clear wording at all levels will ensure that such confusion is limited.

Laura is a high-energy, high content speaker, who educates, entertains and motivates business professionals to deliver bottom line results. Join us as we watch this powerful online course presented by the "Productivity Pro."

***Make your reservation by noon, Thursday, August 10 at:**

<http://abwa-maia.org/resform.html>

Dinner is \$20 per person, payable via PayPal with your online reservation

www.abwa.org